

Thank you for using "KEISEI SMART ACCESS".

"KEISEI SMART ACCESS" is intended for those who enter Japan from overseas using Narita Airport (those who is negative test results for new coronavirus infection in quarantine or who are entering from an area not required of the quarantine test.

This tour is planning and conducting by Keisei Travel Service Co., Ltd.

We would like to ask you to make sure of the following items before using.

### 1. At the time of entry

After customs inspection, when you come out to the arrival lobby, follow the "Railway" sign and come to "SKYLINER & KEISEI INFORMATION CENTER" (hereinafter referred to as "SIC").

### 2. At SIC

(1) When entering SIC, please cooperate with the following infectious disease prevention measures.

- Implementation of temperature measurement
- Disinfection of fingers
- Wearing a mask

(2) Those who have a fever of 37.5°C/99.5°F or higher will not be allowed to enter SIC.

In addition, you cannot use "KEISEI SMART ACCESS" tour. In this case, the travel fee will be refunded without any fees.

(3) After entering SIC, please complete the procedure at the dedicated counter.

★ What you need for the procedure?

- Reservation number and name (credit card payment screen or copy, etc.)
- Passport for all guests

(4) You cannot use the restroom in the Skyliner train. Please go to the restroom in advance at the airport.

### 3. When getting on the Skyliner

(1) Please come to the Keisei Skyliner ticket gate after completing the procedures at

SIC.

- (2) Please present your voucher at the ticket gate with the station staff and come to the Skyliner platform.
- (3) Please use the designated seat of the "KEISEI SMART ACCESS" exclusive car of Skyliner.
- (4) Please disinfect your hands with the disinfectant installed in the train getting on the Skyliner.
- (5) Please wear a mask in the train.
- (6) You can only move to a car specified in advance.
- (7) You cannot use the restroom or vending machine in the train.
- (8) Please refrain from talking in the train. According to the instructions of the Ministry of Land, Infrastructure, Transport and Tourism, a microphone will be installed in the train so that the crew can grasp the conversation situation.
- (9) Please refrain from eating and drinking in the train.
- (10) The only station you can get off is Keisei-Ueno station. You cannot get off at a stop on the way.
- (11) Please follow the instructions of the staff in the station and in the train.

#### 4. Upon arrival at Keisei-Ueno station

- (1) Follow the guidance of the staff and proceed to the designated waiting space at Keisei-Ueno station.
- (2) For customers of "KEISEI SMART ACCESS [PREMIUM]", the staff will guide you to the hired car.

For customers of "KEISEI SMART ACCESS", please tell the person who pick you up to park in Ueno Parking and come to see you at the designated waiting space. Please ride the car that came to pick you up at Keisei-Ueno station parking lot.

#### 5. Others

- (1) Even if Skyliner becomes inoperable after the completion of procedure at SIC, transfer transportation to other public transportation will not be arranged. In this case, we will provide an alternative method, but it may take a considerable amount of time to arrange.
- (2) Keisei Travel Service is not responsible for any damage caused by the inability to operate the Skyliner.
- (3) Due to vehicle structure, wheelchairs may not be available. Please be sure to check before making a reservation. Station staff may wear face guards and gloves when helping.